



Who We Are

United Security, Inc. (USI) is a certified Woman-Owned Business Enterprise (WBE) with over 33 years of experience delivering comprehensive security solutions for the retail industry. We specialize in protecting shopping centers, outlet malls, lifestyle destinations, and individual retail stores, supporting your team in creating a safe, welcoming environment that enhances the customer experience while minimizing risk and loss.

In today's fast-paced and highly visible retail landscape, security challenges, from theft and fraud to data protection and shopper safety, demand a strategic, adaptable approach.

Our model combines experienced security professionals with advanced technology, including Al-driven surveillance, access control, remote monitoring, and cybersecurity solutions. This integrated strategy enables proactive threat detection, protects physical and digital assets, and helps maintain seamless day-to-day operations.

USI will design a customized program tailored to your specific environment, supporting your brand, protecting your space, and contributing to the overall success of your retail operation.

33+

YEARS IN BUSINESS

159K+

ANNUAL RETAIL **SECURITY HOURS**

WOMAN-OWNED **BUSINESS**

30 +

RETAIL SITES SECURED

100% ORGANIC CLIENT GROWTH



Physical Security Services for

Retail Environments

USI provides highly trained security personnel who specialize in securing shopping centers, outlet malls, lifestyle destinations, and retail stores. Our officers are selected based on their ability to prevent theft, protect staff and shoppers, enforce safety protocols, and maintain a welcoming, secure retail experience.

Access Control & Visitor Management

Controlling access to employee-only areas and managing high-traffic zones to ensure a smooth and safe shopping experience.

Mobile Patrol & Surveillance

Routine patrols and 24/7 monitoring to deter shoplifting, loitering, and other unauthorized activities.

Emergency Response & Incident Support

Quick response to disturbances, threats, or medical emergencies to maintain order and minimize disruption.

Smart Surveillance & Real-Time Monitoring

24/7 real-time video surveillance and analytics to enhance property security and reduce risk.

Security Risk Assessments

On-site evaluations to identify vulnerabilities, develop seasonal staffing plans, and strengthen your loss prevention strategy.

Loss Prevention & Asset Protection

Trained professionals supported by technology to reduce inventory loss, prevent organized retail crime, and deter internal theft.





The USI Mobile Patrol Team: A Flexible, Retail-Focused Security Solution

For retail environments that don't require full-time on-site security, or need supplemental coverage during high-traffic periods, USI offers a mobile patrol solution that balances safety, visibility, and cost-efficiency.

USI Mobile Patrol Team Provides:



Scheduled & Randomized Site Visits through retail lots, loading zones, and storefront areas to deter loitering, theft, and unauthorized access.



Al Dash Cam

to provide inside-and-outside monitoring with automatic alerts, GPS, and coaching tools.



Marked Patrol Vehicles to increase deterrence and enhance shopper confidence



Customizable Patrol Plans adjusted seasonally or based on risk levels.

From outlet malls to lifestyle centers, retail managers turn to mobile patrols for targeted, flexible coverage, especially during off-hours, after closing, or in remote parking areas.





Technology-Driven Security Solutions

Modern security requires more than just personnel—technology is key to proactive threat detection and mitigation. USI integrates cutting-edge security solutions to provide real-time monitoring and rapid response capabilities.

Smart Video Surveillance

Al-powered cameras detect suspicious behavior like loitering, crowd surges, or theft attempts, triggering real-time alerts for faster response.

Access Control & Biometrics

Card and biometric access to inventory rooms, employeeonly areas, and loading docks to limit unauthorized access.

Remote Monitoring & Incident Alerts

24/7 off-site monitoring and alerting for after-hours breakins, loitering, or safety violations in underused areas like parking lots.



Emergency Call & Intercom Systems

Quick communication options for retail staff to report incidents, request backup, or escalate emergencies without leaving the floor.

Al-Driven Theft Insights

Predictive analytics identify patterns in loss and fraud, helping you adjust security strategies before incidents occur.

Why Integrated Technology

- Reduces theft and shrink by up to 30%
- Speeds up incident response by 25%
- Helps reduce liability claims and operational disruptions

Security Matters: Key Facts

40%

Drop in Workplace Accidents

Smart tech and analytics help predict and prevent slip-and-fall risks, escalations, and other store-level threats. **50%**

Increase in Theft Detection Accuracy

Al video tools allow teams to spot suspicious activity up to 50% more effectively than traditional surveillance alone.



Cybersecurity for

Retail Environments

As retail operations become increasingly connected, cybersecurity has become critical to safeguarding customer data, transaction systems, inventory tools, and network-connected security devices. From POS systems to smart cameras, retail businesses face growing digital threats that can compromise both trust and operations. USI's cybersecurity solutions help protect your business from cyberattacks, reduce risk, and ensure continuity in an always-on retail environment.



Incident Response & Data Breach Planning

Quick action plans to help retailers respond to data breaches, POS attacks, or e-commerce threats.



Smart Device & IoT Security

Protection for internet-connected security cameras, POS systems, and smart locks from cyber threats.



Penetration Testing & Vulnerability Scanning

Simulated cyberattacks to expose and fix security gaps across retail networks and digital assets.



Data Privacy & Compliance Support

Guidance on adhering to PCI-DSS, CCPA, and other data regulations critical to retail and e-commerce.

Cybersecurity Matters: Key Facts

75%

IoT Vulnerability in Retail

Over 75% of IoT devices in retail, from smart cameras to digital signage, are vulnerable to cyberattacks, making them key targets for criminals.

150%

Rise in Ransomware Attacks

Ransomware attacks surged by 150% in 2022, with retail among the top three industries targeted by cybercriminals.



Why Choose USI for Your Retail Security Needs?

At United Security, Inc., we provide dependable, retail-specific security solutions designed to support safe, welcoming shopping environments. With our combination of trained professionals, advanced technology, and responsive leadership, we help retailers reduce risk, protect assets, and maintain smooth operations, from individual storefronts to large shopping centers.

Whether you're dealing with organized retail crime, inventory shrink, or customer safety concerns, USI delivers proactive security support tailored to your retail footprint.

Key Reasons to Partner with USI:



Let us protect your store, support your team, and create a safer shopping experience. That's the USI Advantage.

